



Tuesday July 06, 2021

Customer Bulletin: The wildfires near Lytton, BC continues to cause major delays with the rail lines in and out of British Columbia.

Woodbridge, ON - July 6, 2021 - The CP mainline re-opened yesterday afternoon, near Lytton, BC. Although the line is open and operational, it will be a slow start up process and congestion is expected. There will be delays at the rail terminal with containers arriving out of sequence.

We are still expecting minimum delays of 72 – 96 hours going into or out of Vancouver and Vancouver Island.

In this specific region, CP and CN share rail lines, at this time CN's rail line is out of service. Therefore, we will continue to experience delays through this area until both lines are fully operational.

Here at Fastfrate we are working around the clock with plans to increase local workload capacity as well as dedicating resources from other Fastfrate terminals into Vancouver. We will continue to pick-up and handle all shipments to and from Vancouver and Vancouver Island.

We will continue to provide updates and thank you for your patience and understanding.

Frequently Asked Questions

Q: Should we continue to use intermodal services?

A: Yes, you should continue to use intermodal with us, this is the most economical way with capacity. We kindly ask that you plan to add additional transit lead time during this period. There may be delays right now, but once we are fully operational, we will be back on our regular schedules.

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Q: Is Fastfrate still picking up shipments?

A: Yes, Fastfrate will pick-up your shipments to and from Vancouver and Vancouver Island. If you have additional urgent shipments with a specific timeline, our Integrated Logistics division can offer an alternative road solution. Please contact: centrallogistics@fastfrate.com or Easternlogistics@fastfrate.com

Q: Are you pre-booking appointments?

A: Shipments will be appointed once we have a firm ETA from CP Rail to our terminal, as the rail becomes more fluid, we will then begin to pre-book delivery appointments.

Q: How are you managing the delays in western Canada?

A: We are working around the clock with plans to increase local workload capacity as well as dedicating resources from other Fastfrate terminals into Vancouver. We will continue to work through the freight and shipments that we have on-hand now and the additional loads as they come through. We are working towards minimizing the turn-around time for all your current freight.

Q: What is happening in British Columbia with the wildfires?

A: British Columbia is facing difficult times and devastation with the wildfires. As of July 6th, there are over 200 active wildfires that are burning in BC.

For more information please click on the news links below.

<https://www2.gov.bc.ca/gov/content/safety/wildfire-status>

<https://www.cbc.ca/news/canada/british-columbia/bc-wildfire-july-6-2021-1.6091478>

<https://bc.ctvnews.ca/video?clipId=2234413&jwsourc=em>



Customer Station Bulletin

Customer Advisory - Service Interruption - BC interior fires - Line clear

The mainline outage in British Columbia near Lytton is now cleared.

The safety of the public and our employees is our priority, our crews remain on site in the BC interior conducting repair work on our tracks as it is safe to do so.

CP has put in place a safe and orderly startup plan for traffic to move through the site. The backlog is significant, and we appreciate your patience and understanding as we work to ensure the safe movement of shipments. Customers may expect delays of 72 to 96 hours from start up.

We will continue to provide updates and work directly with affected customers as the situation evolves.

We appreciate your business.

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