



Thursday July 08, 2021

Customer Bulletin: Delayed containers continue to arrive into Vancouver off the rail.

Woodbridge, ON - July 8, 2021 – Since CP's main rail line re-opened on July 5th, near Lytton, BC, we are pleased that more progress has been made with the arrival of the delayed containers. We will continue to receive them into Vancouver today, tomorrow and throughout the weekend.

We are still expecting minimum delays of 72 – 96 hours going into or out of Vancouver and Vancouver Island.

CP and CN continues to share one rail line, as CN's line is still out of service. They are working on repairing the damaged line. We will continue to experience delays through this area until both lines are fully operational.

With the increase in volume of containers arriving into Vancouver, we continue to ramp up our efforts here at Fastfrate by increasing local workload capacity and dedicating resources from other Fastfrate terminals into Vancouver. We will continue to pick-up and handle all shipments to and from Vancouver and Vancouver Island.

We will keep providing updates and thank you for your patience and understanding.

Frequently Asked Questions

Q: Should we continue to use intermodal services?

A: Yes, you should continue to use intermodal with us, this is the most economical way with capacity. We kindly ask that you plan to add additional transit lead time during this period. There may be delays right now, but once we are fully operational, we will be back on our regular schedules.



Q: Is Fastfrate still picking up shipments?

A: Yes, Fastfrate will pick-up your shipments to and from Vancouver and Vancouver Island. If you have additional urgent shipments with a specific timeline, our Integrated Logistics division can offer an alternative road solution. Please contact: centrallogistics@fastfrate.com or Easternlogistics@fastfrate.com

Q: Are you pre-booking appointments?

A: Shipments will be appointed once we have a firm ETA from CP Rail to our terminal, as the rail becomes more fluid, we will then begin to pre-book delivery appointments.

Q: How are you managing the delays in western Canada?

A: We are working around the clock with plans to increase local workload capacity as well as dedicating resources from other Fastfrate terminals into Vancouver. We will continue to work through the freight and shipments that we have on-hand now and the additional loads as they come through. We are working towards minimizing the turn-around time for all your current freight.

Q: What is happening in British Columbia with the wildfires?

A: British Columbia is facing difficult times and devastation with the wildfires. As of July 6th, there are over 200 active wildfires that are burning in BC.

For more information please click on the news links below.

<https://www2.gov.bc.ca/gov/content/safety/wildfire-status>

<https://bc.ctvnews.ca/video?clipId=2234413&jwsourc=em>



Customer Station Bulletin

Update --- FW: Customer Bulletin: Customer Advisory: Embargoes Update - British Columbia interior

Customer Advisory: Embargoes Update - British Columbia interior

CP remains focused on a safe and controlled recovery of service through the Lytton, British Columbia area.

As CP reduces the backlog of shipments and safely increases capacity, embargoes (listed below) remain in effect. This temporary situation continues to be assessed frequently and therefore, embargoes can be rescinded or altered at any time.

In addition to the existing ability to apply for permits for local traffic and as part of a controlled recovery, customers can now apply for permits beyond local movements.

We will continue to provide updates as necessary and work directly with affected customers. We appreciate your patience and support.

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